# **SAL Digital Membership Card FAQs**



# **FAQs**

#### **Eligibility**

# 1. What is the SAL Digital Membership Card?

The SAL Digital Membership Card (the "card") is a digital version of your SAL membership card.

# 2. What is the SAL Digital Membership Card used for?

The card is used for identification as a member of the Singapore Academy of Law, and for purposes including (and not limited to) the SAL Membership Perks Program.

The card is stored on your mobile device via Apple Wallet or Google Wallet for easy access.

# 3. Who is eligible to receive the SAL Digital Membership Card?

All paying SAL members are eligible to receive the SAL Digital Membership Card, with an "Active" card status.

SAL members with Inactive memberships will receive an SAL Digital Membership Card with an "Expired" card status".

#### 4. What does the card status mean?

With reference to the sample cards below, all digital membership cards have a field "Status".

There are 2 types of status:

- Active: SAL membership is active, and do not have any outstanding membership subscription fees.
- Expired: SAL Membership is Inactive, currently on waiver, and/or has outstanding membership subscription fees.

# 5. I am not a practitioner; I am working in-house. Am I still eligible for the SAL Digital Membership Card?

All SAL members who have been called to the Bar, including in-house counsels and other nature of employments, are eligible for the card.

#### 6. Is the SAL Digital Membership Card renewable?

The eligibility of the SAL Membership Card will be assessed as at every 30 June for the period of 1 July to 30 June of the next calendar year. If your annual subscription fee is outstanding as at 30 June, the status of the SAL Digital Membership Card will show "Expired".

# Administration

#### 7. How do I receive my SAL Digital Membership Card?

You will receive an email from <a href="mails@joinit.org">emails@joinit.org</a> to download your digital card. Follow the instructions in the email to add the card to your mobile wallet.

# 8. I did not receive an email from emails@joinit.org. What should I do?

Please get in touch with our membership team at <a href="membership@sal.org.sg">membership@sal.org.sg</a> so we may resend the email to you.

# **SAL Digital Membership Card FAQs**

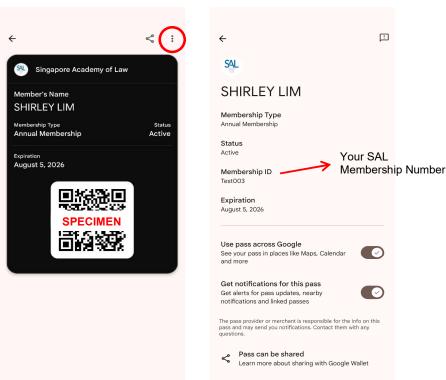


# 9. What information is shown on the digital card?

Sample in Apple Wallet



# Sample in Google Wallet



- Member's Name: Your Full Name as per records
- **Membership Type**: Your Membership Category
- Status: Digital Membership Card Status: will show either "Active/Expired"
- Expiration: Expiration date of this Digital Membership Card
- **Membership ID**: Your SAL Membership Number. On the Google Wallet, click on the 3 dots in the top right-hand corner to view.
- QR code: Live for verification of the digital membership card status.

# SAL SINGAPORE ACADEMY OF LAW

# **SAL Digital Membership Card FAQs**

# 10. What if I lose or change my phone?

You can re-download your digital card from the original email or contact us to reissue the link. If you lose access to your email, please get in touch with our membership team.

## 11. Can I store the card on multiple devices?

Yes, you can install the card on more than one device if needed, using the same download link.

# **12.** Can I view my SAL digital membership card without adding it into my mobile wallet? You can view your card using the Joinit web portal.

Singapore Academy of Law Joinit Portal: https://app.joinit.com/o/singapore-academy-of-law/.

- Click on "MEMBER LOG IN". When prompted, key in your email address that is linked to your SAL Member Portal and click "Lookup Email".
- You will be prompted to key in your password. You may click on "Forget Password?" to set up your password.
- Follow the instructions to set up your email and sign in to your Singapore Academy of Law Joinit Portal.

# 13. Does this Singapore Academy of Law Joinit Portal replace the existing SAL Members Portal?

No, the Singapore Academy of Law Joinit Portal (the "portal") does not replace the existing SAL Members Portal. The portal is for the administration of the SAL Digital Membership Card.

### 14. Can I still request a physical membership card?

No. The digital card replaces the physical card as part of our move towards sustainable and secure digital solutions. Please get in touch with our membership team for assistance.

If you have any further queries on the scheme, please email to <a href="mailto:membership@sal.org.sg">membership@sal.org.sg</a>.